

TRANSPORT WORKERS UNION LOCAL 555

SAFETY BULLETIN • 12/11/17

SOUTHWEST'S SAFETY REPORTING SYSTEM (SRS)

It is likely that most of you have heard about Southwest Airlines' Safety Reporting System (SRS), but may not understand the value of this program. The SRS is a Company managed system that allows for us as employees to report any safety concerns we encounter at work. When you use the SRS, you generate a Safety Report (SR) which is numbered and can be filed anonymously. If you file an SR anonymously, you will not receive feedback from anyone concerning your SR. If you choose to submit non-anonymously, your information is not to be shared with anyone outside of the processing team and you will typically get a response from a member of the Company's processing team within 5 days acknowledging receipt of your SR. SRs are meant to be non-punitive and, according to Southwest, you should receive a response within 20 days. TWU Local 555 has found that this is not always the case. When you submit a non-anonymous SR, a copy of it is immediately sent to the Company and to your Union. Currently, there are two members of the TWU Local 555 Safety and Health Committee that immediately receive copies of an SR. The members of the Committee that receive immediate copies are the Safety and Health Chairman Karl Mager and the Safety and Health Regional Committee Member, Steve Riley, whom tracks all SRs submitted by our members. After the Union receives a copy of the SR, it is reviewed and entered into a tracking system. If the issue being addressed needs immediate attention, Karl or another member of the Committee will contact the appropriate person within the Company's ranks to seek a resolution. If the issue being addressed is one that does not require immediate correspondence with the Company, it is entered in our tracking program, where it can, very quickly, be retrieved to track trends and other useful tasks. A considerable number of safety concerns have been identified and resolved with the Safety Reporting System and the partnership between the Company and our Local. Often the only way we find out about an issue our members are facing is through the SRS, so we strongly encourage you to utilize this system. If you have any questions, please feel free to email either Karl Mager at karl.mager@twu555.org or Steve Riley at steve.riley@twu555.org. It is important to note that the Union never sees the name of the member that filed the SR.

On a different note, with the Holidays approaching, it might be nice to take this time to think of your Union brothers and sisters. When you are performing a task in your city, take a moment and ask yourself if you can do something that will make your coworkers job easier on the other end. Can you short stack bags or put airbill stickers on a box? Many times, **we** are all we have to rely on to make our job easier and safer.

Stay informed, stay united, and most importantly, stay safe!

Happy Holidays,
Your TWU Local 555 Safety and Health Committee