



# TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES  
TRANSPORT WORKERS UNION OF AMERICA • AFL-CIO • AIR TRANSPORT DIVISION • TWU555.ORG  
ESTABLISHED IN 1996 • 2608 INWOOD RD. SUITE 150. DALLAS. TX 75235 • 1.800.595.7672

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## SWA GUEST PASSES – UNION NOTICE

It has come to the Union's attention that since the guest passes (buddy passes) have gone electronic, the Company has the means to track everything you do with these passes from the time the SWAG points are awarded to you to the time they are used and anything in between including transferring a pass or SWAG points to another employee.

The Company has, in recent weeks terminated employees for pass abuse (selling or profiting from passes, using them for criminal activity, and so forth). The Company has the ability to see EVERY transaction that happens with the guest passes, and the employees who have a high number of transactions are being looked at and scrutinized.

Please be mindful of the Company policies for guest passes. This is a great benefit for employees and ignoring the policies for guest passes can result in losing your benefits and could lead up to termination. As always, the contract does provide protection, in that termination must follow the just cause standard; and any employee who is terminated will have the Union ensure no contractual rights were violated.