

TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES TWU555.ORG • 1341 W MOCKINGBIRD LANE STE 1050E DALLAS, TX 75247 • 1.800.595.7672

November 19, 2025

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Brothers and Sisters,

A settlement was reached on a covered work grievance filed by an Operations Agent relating to BEBOP. The language we secured strengthens our ability to protect the membership.

Per the Agreement between Local and the Company, effective November 28th, 2025:

"Once an item has been checked in and tagged in the gate area by a Customer Service Agent (CSA), and placed in the station-designated location by the CSA, the movement of such items from the designated location to and/or down the jetway and placing those items on the slide, elevator (in terminal or jetway), or mechanical lift shall be performed by employees in the Ramp and /or Operations classifications. Supervisors may assist a Ramp and/or Operations Agent in the active performance of this task but may not perform this work alone."

Open Covered Work Grievances pertaining to this issue are being settled with the language in this agreement, but moving forward, any violation of the language above will be subject to the penalty laid out in our mutually agreed upon language in our Collective Bargaining Agreement.

It is important to understand that this is precedent and now referrable for all future grievances including but not limited to Article 2 – Scope of the Agreement.

Securing job duties is integral to protecting our membership. Any attack on the language in our contract and the duties that have been historically performed by our members will be challenged.

In Solidarity,

TWU Local 555 Executive Board