

## TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES TWU555.ORG • 1341 W MOCKINGBIRD LANE STE 1050E DALLAS, TX 75247 • 1.800.595.7672

December 22, 2025

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Brothers and Sisters,

On December 11, 2025, a group grievance was filed regarding the Company's decision to unilaterally suspend or revoke pass privileges for a significant number of TWU Local 555 members.

These members were informed of these measures through a generic Company email that stated the "activity" associated with their travel privileges "were linked to suspicious activity" over a period of time that spanned multiple years without prior notice, specifics, or evidence. These emails also stated that there is no appeals process for these decisions.

The decision to make these changes to well established conditions of employment without thoroughly investigating each case individually and providing employees an appeal process is a deliberate failure to manage. It is disappointing that the Company continues to choose the convenience of broadly enforcing decisions instead of performing the appropriate investigations into each set of alleged infractions.

Further information will be provided when available.

In Solidarity, TWU Local 555 Executive Board