



TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES
TRANSPORT WORKERS UNION OF AMERICA • AFL-CIO • AIR TRANSPORT DIVISION • TWU555.ORG
ESTABLISHED IN 1996 • 1341 W MOCKINGBIRD LN STE 1050E DALLAS TX 75247 • 1.800.595.7672

June 14, 2021

TO: All TWU Members
FROM: Jerry McCrummen
SUBJECT: Colonial Claim Forms

Attention all Colonial Life policyholders:

It has come to our attention that supervisors are completing claims documents in the employer section of the claim form and obtaining personal medical records.

The supplemental insurance is a Union-sponsored benefit, and the **employer section should not be completed** for any claim.

Colonial Life has created a custom claim form that removed the employer section for that purpose.

You may obtain the customized claim for in three different way:

1. Go to <https://www.visityouville.com/en/TWU555>
2. Click on the links on the right-hand side of our web page at www.twu555.org
3. Call the **Supplemental Insurance representative at 800-768-6219**, Mon-Fri, 8am-5pm Central, to get the claim form emailed to you.