



# TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES  
TRANSPORT WORKERS UNION OF AMERICA • AFL-CIO • AIR TRANSPORT DIVISION • TWU555.ORG  
ESTABLISHED IN 1996 • 2608 INWOOD RD. SUITE 150. DALLAS, TX 75235 • 1.800.595.7672

**TO: All TWU Members**

**FROM: Jerry McCrummen**

**SUBJECT: April 26, 2021**

## Attention all Colonial Life policyholders:

It has come to our attention that supervisors are completing claims documents in the employer section of the claim form and obtaining personal medical records.

The supplemental insurance is a Union-sponsored benefit, and the employer section should not be completed for any claim.

Colonial Life has created a custom claim form that removed the employer section for that purpose.

You may obtain the customized claim form in three different ways:

1. Go to [www.twu555.org](http://www.twu555.org) then Colonial Life
2. Short-Term Disability claim form -  
[https://drive.google.com/file/d/1ZEblqtG\\_HrNikNd2MIri\\_YyAGugMVD-H/view?form=MY01SV&OCID=MY01SV](https://drive.google.com/file/d/1ZEblqtG_HrNikNd2MIri_YyAGugMVD-H/view?form=MY01SV&OCID=MY01SV)
3. Non-Disability claim form –  
[https://drive.google.com/file/d/1BzsZHMmUWDBhLoHpusAJKD\\_kJ3P74xOR/view?form=MY01SV&OCID=MY01SV](https://drive.google.com/file/d/1BzsZHMmUWDBhLoHpusAJKD_kJ3P74xOR/view?form=MY01SV&OCID=MY01SV)
4. Call the Supplemental Insurance representative to get the claim form emailed to you.

**Supplemental Insurance**

**1-877-885-9191.**

**M-F 8 am to 5 pm Central**