



TRANSPORT WORKERS UNION OF AMERICA • LOCAL 555

Randy Barnes
President

Jessica Hayes
Financial
Secretary-Treasurer

Jerry McCrummen
1st Vice President

Juan Cordova
Recording Secretary

Albert Barbosa
2nd Vice President

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES

last updated 04/01/2022

DISTRICT REPRESENTATIVES

Marwyn Hughes
District 1 Representative

Karl Mager
District 2 Representative

Dan Chriss
District 3 Representative

JP Loregnard
District 4 Representative

Yolanda Long
District 5 Representative

Tyler Cluff
District 6 Representative

James Barrett
District 7 Representative

Abilio Villaverde
District 8 Representative

GRIEVANCE STAFF

Curtis Clevenger

Brian Smith

Ryan Wittmuss

Oscar Camara

Troy LaMont

Mike Martinez

ORGANIZATIONAL CHART OFFICERS

RANDY BARNES - President

JERRY McCRUMMEN - *Vice President*

ALBERT BARBOSA - *2nd Vice President*

JESSICA HAYES - *Financial Sec-Treasurer*

JUAN CORDOVA - *Recording Secretary*

BOARD MEMBERS

MARWYN HUGHES - *District 1 Rep*

KARL MAGER - *District 2 Rep*

DAN CHRISS - *District 3 Rep*

J.P. LOREGNARD - *District 4 Rep*

YOLANDA LONG - *District 5 Rep*

TYLER CLUFF - *District 6 Rep*

JAMES BARRETT - *District 7 Rep*

ABILIO VILLAVARDE - *District 8 Rep*

GRIEVANCE STAFF

CURTIS CLEVINGER - *Grievance Specialist*

BRIAN SMITH - *Grievance Specialist*

OSCAR CAMARA - *Grievance Specialist*

RYAN WITTMUSS - *Grievance Specialist*

TROY LAMONT - *Grievance Specialist*

MIKE MARTINEZ - *Grievance Specialist*

OFFICE STAFF

KHYLE LEONG - *Membership Specialist*

MICHELLE HORNBACK - *Grievance Administrator*

CAROLYN MINOR - *Grievance Administrator*

DIONNA STANDIFER - *Office Administrator*

GLENN FLIPPIN - *Office Administrator*



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REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES

last updated 12/20/2022

DISTRICT REPRESENTATIVES STATION REPS

DISTRICT REPRESENTATIVES

Marwyn Hughes
District 1 Representative

Karl Mager
District 2 Representative

Dan Chriss
District 3 Representative

JP Loregnard
District 4 Representative

Yolanda Long
District 5 Representative

Tyler Cluff
District 6 Representative

James Barrett
District 7 Representative

Abilio Villaverde
District 8 Representative

| MARWYN HUGHES <i>District 1 Representative</i> | | KARL MAGER <i>District 2 Representative</i> | | DAN CHRISS <i>District 3 Representative</i> | | J.P. LOREGNARD <i>District 4 Representative</i> | |
|--|------------------|---|-------------------|---|-----------------|---|--------------------------------|
| ALB | Dave Gross | BDL | Rob Lacombe | BUF | Rich Perry | ATL-O | Quan Woods |
| BOS | Brian Babcock | BHM | Jerry Woolen | CHS | Sean Tuohey | ATL-R | Int Rep Darrin Johnston |
| BWI-O | TBA | ECP | Eddie Brown | CLE | Gary Stanley | ATL-P | Tora Nealy |
| BWI-R | Justin Nicholson | FLL-O | Sheena Belton | CMH | Ben Faulisi | BNA-O | Mark Atkinson |
| BWI-P | Paul Bohle | FLL-R | Dominic Stafford | CVG | Doug Silvestro | BNA-R | Evan Sowards |
| DCA-O | Brandon Dunaway | FLL-P | Paul Vega | DTW | Kevin Glenn | BNA-P | Alan Gunter |
| DCA-R | George Davis | IAD | Ryan White | GSP | Bryant Woodroof | IND | Jake Johnson |
| LGA | Tony Larson | ISP | Rich Strain | MDW-O | Marvell Hicks | JAN | Pat Edwards |
| MHT | Brian Cook | JAX | Guadalupe Moreno | MDW-R | Wally Matys | MCI-O | Clint Waisner |
| PHL-O | Fred Andre | MCO-O | TBA | MDW-P | Dohn Conley | MCI-R | Chris Lampe |
| PHL-R | Akkeem Moore | MCO-R | Adam Garcia | MKE-R | Jen Charles | MCI-P | Tony Slavings |
| PVD | Sean Hamaker | MCO-P | Darryl Wallington | MKE-O | Colleen Thomas | MEM | Mike Bracey |
| | | MIA | Juan Hernandez | MYR | Travis Andrews | MSP | Alex Parkin |
| | | PBI | Edgar Jimenez | ORD | Tamica Nelson | OKC | TBA |
| | | RDU | Rick Walker | ORF | Simone Motley | OMA | Chad Dewall |
| | | RSW | TK King | PIT | Mike Rivera | SDF | Troy Deddo |
| | | SRQ | Joe Clinton | | | STL-O | Brett Lucas |
| | | TPA-O | Greg Gamboni | | | STL-R/P | Paul Davis |
| | | TPA-R | Michael Crouch | | | | |
| | | TPA-P | Miguel Martinez | | | | |
| | | VPS | Jeremy Eidson | | | | |

GRIEVANCE STAFF

Curtis Clevenger

Brian Smith

Ryan Wittmuss

Oscar Camara

Troy LaMont

Mike Martinez

| YOLANDA LONG <i>District 5 Representative</i> | | TYLER CLUFF <i>District 6 Representative</i> | | JAMES BARRETT <i>District 7 Representative</i> | | ABILIO VILLAVARDE <i>District 8 Representative</i> | |
|---|-----------------------------|--|------------------|--|---------------------------|--|---------------------------|
| AMA | Steve Atchley | ABQ-O | Tino Williams | LAS-O | Jay Fenimore | BOI | Kelly McLean |
| AUS-O | AC Contreras | ABQ-R | Hugh Barlow | LAS-R | Clyde Hooper | COS | George Thornburgh |
| AUS-R | Lathan Scales | BUR-O | Jerald White | LAS-P | Sam Arredondo | DEN-O | Ryan McNamara |
| CRP | Troy Kreutziger | BUR-R | Brian Garcia | LAX-O | Eddie Mangum | DEN-R | Hunter Schanfish |
| DAL-O | Nicole Salinas | ELP | Adan Robles | LAX-R | Ricky Perez | DEN-P | Amune Meskele |
| DAL-R | Int Rep Dom Craddock | LBB | Donald Douglas | LAX-F | Mike Blackburn | GEG | Dave Green |
| DAL-P | Brandon Bryant | MAF | Joey Pinard | LAX-P | Alex Ventura | HNL | Nick Ashe |
| HOU-O | Gilbert Perez | ONT-O | Ian Cunningham | LGB | Rolando Rodriguez | ITO | Tim Rice |
| HOU-R | Austin Garza | ONT-R | Mario Felix | RNO | Eddie Batton | KOA | Mauloa Weissman |
| HOU-P | Derrick Henry | PHX-O | Steve Prouty | SFO-O | Int Rep Jevon Bell | LIH | Ray Jocius |
| HRL | RD Palmer | PHX-R | Mark Waddle | SFO-R | Vern DeShong | OAK-O | Int Rep Rick Zayas |
| IAH | Dodd Stringer | PHX-P | John Hull | SJC-O | Vicky Ongolea | OAK-R | Eric Swygert |
| LIT | Mark Miller | SAN-O | Mark Dexter | SJC-R/P | Jen Davis | OAK-P | Tony Alexander |
| MSY-O | Brian Purvis | SAN-R | Ricky Hobson | SMF-O | Jose Landeros | OGG | Matt Mason |
| MSY-R | Travis Sparacello | SAN-P | JT Aspinall | SMF-R/P | De Mon Murphy | PDX-O | Aaron Cousins |
| SAT-O | Margaret Sadler | SNA-O | Miguel Rodriguez | | | PDX-R | Dave Hurt |
| SAT-R | Carey Olfers | SNA-R | Jesse Perez | | | SEA-O/P | Steve Sachava |
| TUL | Dwight Williams | TUS | James Malbon | | | SEA-R | Shawn Ufer |
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last updated 12/05/2022

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Terrance McCray (#77840/R) MOB: 443-854-2697
Phillip Ball (#119582/R) MOB: 443-226-7138
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last updated 12/08/2022

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DISTRICT 4

last updated 01/03/2023

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DISTRICT 5

last updated 12/07/2022

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Chris Haynes (#82623/R) MOB: 302-494-5561
Zen Hudson (#91972/R) MOB: 773-603-2672
Wendell Manning (#105828/R) MOB: 301-377-6739
Rigo Tovar (#114572/R) MOB: 832-374-7717
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DISTRICT 6

last updated 12/08/2022

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DISTRICT 7

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Labor Relations Support Staff

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Daily Ops Labor Administration

Michelle Jordan - Sr. Director

Office 214-792-4639 Call 817-861-5517

| | | | | | | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|--|--|--|----------------|---------|---------------|---------|---------|---------|---------|----------|---------------------------------|
| Trudy Christensen x214-792-3690 c214-735-8605 | | | | Jennifer Traylor x214-792-3811 c972-273-0191 | | | | Bob Watkins x214-792-3682 c214-558-9003 | | | | | | | | | | |
| Phil Stashowski a214-792-1803 c716-308-1973 | Michelle Hopkins a214-792-7682 c263-961-2490 | Rob Williams a214-792-1893 c504-442-5892 | Leah Woody Stead a214-792-7340 c214-268-8598 | Richard Cooper a214-792-1358 c830-456-3410 | Vance Foster a214-792-4711 c817-958-2518 | John Alvarez a214-792-1397 c210-573-0375 | Brian Pierron a214-792-1703 c313-720-2924 | Brandalynn Jordan a214-792-2428 c510-384-0696 | Labor Specialist Susan Montgomery a214-792-3806 Debbie Tankington a214-792-5088 | | | | | | | | | |
| Debbie | Debbie | Susan | Sanna | Susan | Sanna | Debbie | Sanna | Susan | | | | | | | | | | |
| BWI (P) | STL (P) | PHX (P) | LAX (P) | OAK (P) | HNL (P) | AUS | LBB | DEN (P) | LAS (P) | MCO (P) | TPA (P) | BNA (P) | ATL (P) | HOU (P) | MAF | DAL (P) | MIDW (P) | Sanna Kissea a214-792-4473 |
| ALB | ISP | SAN (P) | ONT | SJC (P) | OGG (P) | ABQ | TUS | COS | RNO | RL (P) | PBI | LGA | BOS | CRP | OKC | MCI (P) | MSP | Jake Rasmussen a214-792-5155 |
| BOL | MHT | BUR | SNA | PDX | KOA | AMA | | BOI | SEA | EDP | RDJ | MEM | GHS | ELP | SAT | BHM | DMA | Labor Analyst |
| BUF | CVG | LBB | PSP (P) | SFO | LH | | | EGG | SLC | JAX | RSW | MSY | CLE | HRL | DMH | IND | ORD | |
| DCA | PHL | SBA (P) | EUG (V) | SMF (P) | ITD | | | HON (V) | MTJ (V) | MIA | SRQ | JAN | GSP | IAH | GT (P) | LIT | SDF | |
| DTW | PIT | FAT (P) | | BLI (P) | | | | BZN (P) | | MYR | VPS | CSAS Org Unit | PNS (P) | GRR (P) | MKE | TUL | | |
| IAD | PVD | | | | | | | | | CRF | SJU (P) | Met Plowmen | DSM (V) | SAVE | RIC (P) | | | |
| PWM (V) | ROC (P) | | | | | | | | | CSAS Org Unit | | Cynd Adams | CLT (P) | | | | | |
| SYR (P) | | | | | | | | | | Jason Martinez | | Dennis Keen | | | | | | |
| | | | | | | | | | | Lori Davis | | | | | | | | |

| Legend |
|------------------------|
| ⊕ = CSA Only |
| (P) = Provo |
| (V) = Vendor Only/CCSL |

| Ground Ops Directors | | | | | |
|----------------------|-----------------|---------------------------|------------------|---------------------|-----------------|
| WEST Jeremy King | | CENTRAL Bill Showalter | | EAST Steve Stone | |
| LAS | Randy Shaw | DEN | Adam Westermeyer | BWI | Craig Vaughn |
| OAK | Steve Bernhardt | MIDW | Rhonda Avila | MCO | Tom Starr |
| SAN | Joyce Shaw | DAL | Pro Mahabir | ATL | Monique Richard |
| PHX | Dava Yarbrough | HOU | Jay McVey | NE | Brian Fairbanks |
| | | STL | Jackie Stevens | BNA | Terrina McAnany |

| CSAS/BOB Director |
|-------------------|
| Dennis Keen |
| Lori Davis |
| Matt Plowman |
| Cynd Adams |
| Jason Martinez |

| INTLS/JUVENDOR |
|------------------|
| Sergio Hurtado |
| Robert Robles |
| Aaron Varnell |
| Eleanor Pimental |

| International | | | |
|---------------|-----|-----|-----|
| AUA | BZE | CUN | CZM |
| GCM | HAV | LIR | MSJ |
| NAS | PLS | PUJ | PVR |
| SJO | SJO | | |

Daily Ops Labor Administration Fax: 214-932-1317
DailyOpsLaborAdministration-DG@wnco.com

Grievance Fax Line: 214-932-0150
GrievanceFaxLine@wnco.com

Effective 10/1/2022

IMPORTANT SWA NUMBERS

Last Updated: 01/04/2022

| | |
|--------------------------------------|--------------------------------------|
| MAIL ROOM | 214-792-4417 |
| EMAIL ISSUES (VINCE) | 214-792-7199 |
| PAYROLL | 855-245-9981 |
| TRAINING | 214-560-3637 (GROUND OPS) |
| | 214-560-3590 (PROVISIONING) |
| CREDIT UNION | 800-FLASH24 |
| CATASTROPHIC ASSISTANCE | 214-792-7763 |
| PASS BUREAU | 800-622-5865 |
| THE FREEDOM SHOP | 877-792-6700 |
| CLEAR SKIES | 800-742-8911 (PPO / EPO) |
| | 800-327-7041 (PLAN C / REGULAR PLAN) |
| WORKERS COMP HOTLINE | 214-792-6417 |
| HEALTH BENEFITS | 800-551-1211 |
| MEDICAL CLAIMS / INQUIRIES | 877-246-0857 (PPO / EPO) |
| | 800-521-2227 (PLAN C / REGULAR PLAN) |
| DENTAL CLAIMS / INQUIRIES | 866-204-5502 |
| PRESCRIPTION CLAIMS / INQUIRIES | 800-451-3101 |
| VISION CLAIMS / INQUIRIES | 800-638-3120 |
| LONG TERM DISABILITY (CIGNA) | 888-873-2127 |
| LIFE INSURANCE (METLIFE) | 888-275-0865 |
| LONG TERM CARE | 888-526-8495 |
| RETIREMENT / PROFIT SHARING / 401(k) | 866-588-2728 |
| HARASSMENT CLAIMS | 214-792-4217 |
| NONREV HELP DESK | 877-551-1211 |

OTHER IMPORTANT NUMBERS

| | |
|------------------------------|--------------|
| CHUBB INSURANCE | 800-768-6219 |
| (Fidelity Insurance - Agent) | |
| FAX | 214-358-6010 |
| DOUBLETREE FRONT DESK | 214-357-8500 |