



TRANSPORT WORKERS UNION OF AMERICA • LOCAL 555

Randy Barnes
President

Jessica Hayes
Financial
Secretary-Treasurer

Jerry McCrummen
1st Vice President

Juan Cordova
Recording Secretary

Albert Barbosa
2nd Vice President

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES

last updated 04/01/2022

DISTRICT REPRESENTATIVES

Marwyn Hughes
District 1 Representative

Karl Mager
District 2 Representative

Dan Chriss
District 3 Representative

JP Loregnard
District 4 Representative

Yolanda Long
District 5 Representative

Tyler Cluff
District 6 Representative

James Barrett
District 7 Representative

Abilio Villaverde
District 8 Representative

GRIEVANCE STAFF

Curtis Clevenger

Brian Smith

Ryan Wittmuss

Oscar Camara

Troy LaMont

Mike Martinez

ORGANIZATIONAL CHART OFFICERS

RANDY BARNES - President

JERRY McCRUMMEN - *Vice President*

ALBERT BARBOSA - *2nd Vice President*

JESSICA HAYES - *Financial Sec-Treasurer*

JUAN CORDOVA - *Recording Secretary*

BOARD MEMBERS

MARWYN HUGHES - *District 1 Rep*

KARL MAGER - *District 2 Rep*

DAN CHRISS - *District 3 Rep*

J.P. LOREGNARD - *District 4 Rep*

YOLANDA LONG - *District 5 Rep*

TYLER CLUFF - *District 6 Rep*

JAMES BARRETT - *District 7 Rep*

ABILIO VILLAVARDE - *District 8 Rep*

GRIEVANCE STAFF

CURTIS CLEVINGER - *Grievance Specialist*

BRIAN SMITH - *Grievance Specialist*

OSCAR CAMARA - *Grievance Specialist*

RYAN WITTMUSS - *Grievance Specialist*

TROY LAMONT - *Grievance Specialist*

MIKE MARTINEZ - *Grievance Specialist*

OFFICE STAFF

KHYLE LEONG - *Membership Specialist*

MICHELLE HORNBACK - *Grievance Administrator*

CAROLYN MINOR - *Grievance Administrator*

DIONNA STANDIFER - *Office Administrator*

GLENN FLIPPIN - *Office Administrator*



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REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES

last updated 02/28/2023

DISTRICT REPRESENTATIVES STATION REPS

DISTRICT REPRESENTATIVES

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District 1 Representative

Karl Mager
District 2 Representative

Dan Chriss
District 3 Representative

JP Loregnard
District 4 Representative

Yolanda Long
District 5 Representative

Tyler Cluff
District 6 Representative

James Barrett
District 7 Representative

Abilio Villaverde
District 8 Representative

MARWYN HUGHES <i>District 1 Representative</i>		KARL MAGER <i>District 2 Representative</i>		DAN CHRISS <i>District 3 Representative</i>		J.P. LOREGNARD <i>District 4 Representative</i>	
ALB	Dave Gross	BDL	Rob Lacombe	BUF	Rich Perry	ATL-O	Quan Woods
BOS	Brian Babcock	BHM	Jerry Woolen	CHS	Sean Tuohey	ATL-R	Darrin Johnston
BWI-O	Georgye Hill	ECP	Eddie Brown	CLE	Gary Stanley	ATL-P	Gifford Lynch
BWI-R	Justin Nicholson	FLL-O	Sheena Belton	CMH	Ben Faulisi	BNA-O	Mark Atkinson
BWI-P	Paul Bohle	FLL-R	Dominic Stafford	CVG	Doug Silvestro	BNA-R	Evan Sowards
DCA-O	Brandon Dunaway	FLL-P	Paul Vega	DTW	Kevin Glenn	BNA-P	Alan Gunter
DCA-R	George Davis	IAD	Ryan White	GSP	Bryant Woodroof	IND	Jake Johnson
LGA	Tony Larson	ISP	Rich Strain	MDW-O	Marvell Hicks	JAN	Pat Edwards
MHT	Brian Cook	JAX	Guadalupe Moreno	MDW-R	Wally Matys	MCI-O	Clint Waisner
PHL-O	Fred Andre	MCO-O	Henry Chojolan	MDW-P	Dohn Conley	MCI-R	Chris Lampe
PHL-R	Akkeem Moore	MCO-R	Adam Garcia	MKE-R	Jen Charles	MCI-P	Tony Slavings
PVD	Sean Hamaker	MCO-P	Darryl Wallington	MKE-O	Colleen Thomas	MEM	Mike Bracey
		MIA	Juan Hernandez	MYR	Travis Andrews	MSP	Alex Parkin
		PBI	Edgar Jimenez	ORD	Tamica Nelson	OKC	Nate Derosier
		RDU	Rick Walker	ORF	Simone Motley	OMA	Chad Dewall
		RSW	TK King	PIT	Mike Rivera	SDF	Troy Deddo
		SRQ	Joe Clinton			STL-O	Brett Lucas
		TPA-O	Greg Gamboni			STL-R/P	Paul Davis
		TPA-R	Michael Crouch				
		TPA-P	Miguel Martinez				
		VPS	Jeremy Eidson				

GRIEVANCE STAFF

Curtis Clevenger

Brian Smith

Ryan Wittmuss

Oscar Camara

Troy LaMont

Mike Martinez

YOLANDA LONG <i>District 5 Representative</i>		TYLER CLUFF <i>District 6 Representative</i>		JAMES BARRETT <i>District 7 Representative</i>		ABILIO VILLAVARDE <i>District 8 Representative</i>	
AMA	Steve Atchley	ABQ-O	Tino Williams	LAS-O	Jay Fenimore	BOI	Kelly McLean
AUS-O	AC Contreras	ABQ-R	Hugh Barlow	LAS-R	Clyde Hooper	COS	George Thornburgh
AUS-R	Lathan Scales	BUR-O	Jerald White	LAS-P	Sam Arredondo	DEN-O	Ryan McNamara
CRP	Troy Kreutziger	BUR-R	Brian Garcia	LAX-O	Eddie Mangum	DEN-R	Hunter Schanfish
DAL-O	Nicole Salinas	ELP	Adan Robles	LAX-R	Ricky Perez	DEN-P	Amune Meskele
DAL-R	Dom Craddock	LBB	Donald Douglas	LAX-F	Mike Blackburn	GEG	Dave Green
DAL-P	Brandon Bryant	MAF	Joey Pinard	LAX-P	Alex Ventura	HNL	Nick Ashe
HOU-O	Gilbert Perez	ONT-O	Ian Cunningham	LGB	Rolando Rodriguez	ITO	Tim Rice
HOU-R	Austin Garza	ONT-R	Mario Felix	RNO	Eddie Batton	KOA	Mauloa Weissman
HOU-P	Derrick Henry	PHX-O	Steve Prouty	SFO-O	Int Rep Jevon Bell	LIH	Ray Jocius
HRL	RD Palmer	PHX-R	Mark Waddle	SFO-R	Vern DeShong	OAK-O	Anthony Germono
IAH	Dodd Stringer	PHX-P	John Hull	SJC-O	Vicky Ongolea	OAK-R	Eric Swygert
LIT	Mark Miller	SAN-O	Mark Dexter	SJC-R/P	Jen Davis	OAK-P	Tony Alexander
MSY-O	Brian Purvis	SAN-R	Ricky Hobson	SMF-O	Jose Landeros	OGG	Matt Mason
MSY-R	Travis Sparacello	SAN-P	JT Aspinall	SMF-R/P	De Mon Murphy	PDX-O	Aaron Cousins
SAT-O	Margaret Sadler	SNA-O	Miguel Rodriguez			PDX-R	Dave Hurt
SAT-R	Carey Olfers	SNA-R	Jesse Perez			SEA-O/P	Steve Sachava
TUL	Dwight Williams	TUS	James Malbon			SEA-R	Shawn Ufer
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last updated 02/28/2023

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last updated 01/27/2023

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last updated 02/28/2023

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DISTRICT 4

last updated 02/28/2023

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DISTRICT 5

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DISTRICT 6

last updated 02/17/2023

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DISTRICT 7

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Greg Sears (#62387/OAK/Ramp)
MOB: 303-875-0344 OFC: 510-563-1332

Frank Pelz (#94323/DEN/Ramp)
MOB: 303-910-6862 OPS: 303-214-2416

Eric Swygert (#104205/OAK/Ramp)
MOB: 510-229-8342 OFC: 510-563-1332

Shawn Ufer (#70972/SEA/Ramp)
MOB: 2615-400-8469 RMP: 206-439-4242

Ground Operations Labor Relations

as of 01/04/2023

Labor Relations Support Staff

Donna Estrada, Admin Cord 214-792-5175

Jacob Rasmussen, Analyst 214-792-5155

Carla Gaynor, Analyst 214-792-1929

Labor Relations Fax: 214-932-1317 / Grievance Line Fax 214-932-0150 / grievancefaxline@wnco.com

Daily Ops Labor Administration

Michelle Jordan - Sr. Director

Office 214-792-4639 Cell 817-881-5517

Bob Watkins 214-792-3662 214-558-9003				Jennifer Traylor 214-792-3811 272-273-0191				Trudy Christensen 214-792-3890 214-735-8605											
Brandalynn Jordan 214-792-2428 210-384-0696		John Alvarez 214-792-1397 210-573-0375		Vance Foster 214-792-4711 817-988-2818		Brian Pierron 214-792-1703 313-720-2924		Seka Edwards 214-792-2803 310-505-3313		Stephen Rapazzo 214-792-5149 617-828-6598		Michelle Hopkins 214-792-7662 253-961-2430		Phil Stachowski 214-792-1803 716-308-1973		Rob Williams 214-792-1893 504-442-5992		Richard Cooper 214-792-1358 830-456-3410	
Susan		Debbie		Sanna		Sanna		Susan		Debbie		Debbie		Susan		Sanna			
STL (P)	MDW (P)	BNA (P)	CHS	MCO (P)	RSW	HOU (P)	ATL (P)	AUS	AMA	LAX (P)	VPS	PHX (P)	SAN (P)	BWI (P)	DAL (P)	OAK (P)	SMF (P)	DEN (P)	LAS (P)
DSM (V)	PVD	CLE	GSP	FLL (P)	SRQ	IAH	SAV (P)	CRP	TUL	BHM	PNS (P)	BUR	GEG	DCA	LBB	SJC (P)	FAT (P)	COS	BZN (P)
ICT (P)	RIC (P)	BOS	MSY	JAX	TPA (P)	SAT	SDF	SLC		SFO		PSP (P)	RNO	IAD	CVG	BLI (P)	SBA (P)	HDN (V)	ELP
OMA	SYR (P)	BDL	CLT (P)	MIA	PWM (V)	ORF	CMH					SNA	ONT	PHL	PIT	HNL (P)	LIH	MTJ (V)	BOI
ORD	IND	GRR (P)	MHT	PBI	RDU	ROC (P)	MKE					EUG (V)	LGB	ALB	LGA	ITD	OGG (P)	MCI (P)	HRL
MAF	JAN	CS&S Org Unit		CS&S Org Unit		MYR	ABQ					SEA	TUS	ISP	SJU (P)	KOA	PDX	MEM	MSP
OKC	LIT	Matt Plowman		Jason Martinez		EOP	DTW												
		Cyndi Adams		Lori Davis															
		Dennis Keen																	

Labor Specialists
Susan Montgomery 214-792-3806
Debbie Tarkington 214-792-5088
Sanna Kissee 214-792-4473
Labor Analyst
Jake Rasmussen 214-792-5155

Ground Ops Directors					
WEST Jeremy King		CENTRAL Bill Showalter		EAST Steve Stone	
LAS	Randy Shaw	DEN	Adam Westermajer	BWI	Craig Vaughn
OAK	Steve Bernhardt	MDW	Rhonda Avila	MCO	Tom Starr
SAN	Joyce Shaw	DAL	Pro Mahabir	ATL	Monique Richard
PHX	Dave Yarbrough	HOU	Jay McVay	NE	Brian Fairbanks
		STL	Jackie Stevens	BNA	Tennina McAnany

CS&S/SOS Director Danielle Reidder
Dennis Keen
Lori Davis
Matt Plowman
Cyndi Adams
Jason Martinez

NTL/SJU/VENDOR
Sergio Hurtado
Robert Robles
Aaron Varnell
Eleanor Pimentel

International			
AUA	BZE	CUN	CZM
GCM	HAV	LIR	MSJ
NAS	PLS	PUJ	PVR
SJD	SJO		

Legend
⊗ = CSA Only
(P) = Provo
(V)=Vendor Only/CCSL

Daily Ops Labor Administration Fax: 214-932-1317
DailyOpsLaborAdministration-DG@wnco.com

Grievance Fax Line: 214-932-0150
GrievanceFaxLine@wnco.com

Effective 1/4/2023

IMPORTANT SWA NUMBERS

Last Updated: 01/04/2022

MAIL ROOM	214-792-4417
EMAIL ISSUES (VINCE)	214-792-7199
PAYROLL	855-245-9981
TRAINING	214-560-3637 (GROUND OPS)
	214-560-3590 (PROVISIONING)
CREDIT UNION	800-FLASH24
CATASTROPHIC ASSISTANCE	214-792-7763
PASS BUREAU	800-622-5865
THE FREEDOM SHOP	877-792-6700
CLEAR SKIES	800-742-8911 (PPO / EPO)
	800-327-7041 (PLAN C / REGULAR PLAN)
WORKERS COMP HOTLINE	214-792-6417
HEALTH BENEFITS	800-551-1211
MEDICAL CLAIMS / INQUIRIES	877-246-0857 (PPO / EPO)
	800-521-2227 (PLAN C / REGULAR PLAN)
DENTAL CLAIMS / INQUIRIES	866-204-5502
PRESCRIPTION CLAIMS / INQUIRIES	800-451-3101
VISION CLAIMS / INQUIRIES	800-638-3120
LONG TERM DISABILITY (CIGNA)	888-873-2127
LIFE INSURANCE (METLIFE)	888-275-0865
LONG TERM CARE	888-526-8495
RETIREMENT / PROFIT SHARING / 401(k)	866-588-2728
HARASSMENT CLAIMS	214-792-4217
NONREV HELP DESK	877-551-1211

OTHER IMPORTANT NUMBERS

CHUBB INSURANCE	800-768-6219
(Fidelity Insurance - Agent)	
FAX	214-358-6010
DOUBLETREE FRONT DESK	214-357-8500