



TRANSPORT WORKERS UNION OF AMERICA • LOCAL 555

Randy Barnes
President

Jessica Hayes
Financial
Secretary-Treasurer

Jerry McCrummen
1st Vice President

Juan Cordova
Recording Secretary

Albert Barbosa
2nd Vice President

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES

last updated 04/01/2022

DISTRICT REPRESENTATIVES

Marwyn Hughes
District 1 Representative

Karl Mager
District 2 Representative

Dan Chriss
District 3 Representative

JP Loregnard
District 4 Representative

Yolanda Long
District 5 Representative

Tyler Cluff
District 6 Representative

James Barrett
District 7 Representative

Abilio Villaverde
District 8 Representative

GRIEVANCE STAFF

Curtis Clevenger

Brian Smith

Ryan Wittmuss

Oscar Camara

Troy LaMont

Mike Martinez

ORGANIZATIONAL CHART OFFICERS

RANDY BARNES - President

JERRY McCRUMMEN - *Vice President*

ALBERT BARBOSA - *2nd Vice President*

JESSICA HAYES - *Financial Sec-Treasurer*

JUAN CORDOVA - *Recording Secretary*

BOARD MEMBERS

MARWYN HUGHES - *District 1 Rep*

KARL MAGER - *District 2 Rep*

DAN CHRISS - *District 3 Rep*

J.P. LOREGNARD - *District 4 Rep*

YOLANDA LONG - *District 5 Rep*

TYLER CLUFF - *District 6 Rep*

JAMES BARRETT - *District 7 Rep*

ABILIO VILLAVARDE - *District 8 Rep*

GRIEVANCE STAFF

CURTIS CLEVINGER - *Grievance Specialist*

BRIAN SMITH - *Grievance Specialist*

OSCAR CAMARA - *Grievance Specialist*

RYAN WITTMUSS - *Grievance Specialist*

TROY LAMONT - *Grievance Specialist*

MIKE MARTINEZ - *Grievance Specialist*

OFFICE STAFF

KHYLE LEONG - *Membership Specialist*

MICHELLE HORNBACK - *Grievance Administrator*

CAROLYN MINOR - *Grievance Administrator*

DIONNA STANDIFER - *Office Administrator*

GLENN FLIPPIN - *Office Administrator*



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REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES

last updated 04/25/2023

DISTRICT REPRESENTATIVES STATION REPS

DISTRICT REPRESENTATIVES

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District 1 Representative

Karl Mager
District 2 Representative

Dan Chriss
District 3 Representative

JP Loregnard
District 4 Representative

Yolanda Long
District 5 Representative

Tyler Cluff
District 6 Representative

James Barrett
District 7 Representative

Abilio Villaverde
District 8 Representative

MARWYN HUGHES <i>District 1 Representative</i>		KARL MAGER <i>District 2 Representative</i>		DAN CHRISS <i>District 3 Representative</i>		J.P. LOREGNARD <i>District 4 Representative</i>	
ALB	Dave Gross	BDL	Rob Lacombe	BUF	Rich Perry	ATL-O	Quan Woods
BOS	Brian Babcock	BHM	Jerry Woolen	CHS	Sean Tuohey	ATL-R	Darrin Johnston
BWI-O	Georgye Hill	ECP	Eddie Brown	CLE	Gary Stanley	ATL-P	Gifford Lynch
BWI-R	Justin Nicholson	FLL-O	Sheena Belton	CMH	Ben Faulisi	BNA-O	Mark Atkinson
BWI-P	Paul Bohle	FLL-R	Dominic Stafford	CVG	Doug Silvestro	BNA-R	Evan Sowards
DCA-O	Brandon Dunaway	FLL-P	Paul Vega	DTW	Kevin Glenn	BNA-P	Alan Gunter
DCA-R	George Davis	IAD	Ryan White	GSP	Bryant Woodroof	IND	Jake Johnson
LGA	Tony Larson	ISP	Rich Strain	MDW-O	Marvell Hicks	JAN	Pat Edwards
MHT	Brian Cook	JAX	Guadalupe Moreno	MDW-R	Wally Matys	MCI-O	Clint Waisner
PHL-O	Fred Andre	MCO-O	Henry Chojolan	MDW-P	Dohn Conley	MCI-R	Chris Lampe
PHL-R	Akkeem Moore	MCO-R	Adam Garcia	MKE-R	Jen Charles	MCI-P	Tony Slavings
PVD	Sean Hamaker	MCO-P	Darryl Wallington	MKE-O	Colleen Thomas	MEM	Mike Bracey
		MIA	Juan Hernandez	MYR	Travis Andrews	MSP	Alex Parkin
		PBI	Edgar Jimenez	ORD	Tamica Nelson	OKC	Nate Derosier
		RDU	Rick Walker	ORF	Simone Motley	OMA	Chad Dewall
		RSW	TK King	PIT	Mike Rivera	SDF	Troy Deddo
		SRQ	Joe Clinton			STL-O	Brett Lucas
		TPA-O	Greg Gamboni			STL-R/P	Paul Davis
		TPA-R	Michael Crouch				
		TPA-P	Miguel Martinez				
		VPS	Dave Rojas				

GRIEVANCE STAFF

Curtis Clevenger

Brian Smith

Ryan Wittmuss

Oscar Camara

Troy LaMont

Mike Martinez

YOLANDA LONG <i>District 5 Representative</i>		TYLER CLUFF <i>District 6 Representative</i>		JAMES BARRETT <i>District 7 Representative</i>		ABILIO VILLAVARDE <i>District 8 Representative</i>	
AMA	Steve Atchley	ABQ-O	Tino Williams	LAS-O	Jay Fenimore	BOI	Kelly McLean
AUS-O	AC Contreras	ABQ-R	Hugh Barlow	LAS-R	Clyde Hooper	COS	George Thornburgh
AUS-R	Lathan Scales	BUR-O	Jerald White	LAS-P	Sam Arredondo	DEN-O	Int Kevin Schmersal
AUS-P	TBD	BUR-R	Brian Garcia	LAX-O	Eddie Mangum	DEN-R	Hunter Schanfish
CRP	Troy Kreutziger	ELP	Adan Robles	LAX-R	Ricky Perez	DEN-P	Amune Meskele
DAL-O	Nicole Salinas	LBB	Donald Douglas	LAX-F	Mike Blackburn	GEG	Dave Green
DAL-R	Dom Craddock	MAF	Joey Pinard	LAX-P	Alex Ventura	HNL	Nick Ashe
DAL-P	Brandon Bryant	ONT-O	Ian Cunningham	LGB	Rolando Rodriguez	ITO	Tim Rice
HOU-O	Gilbert Perez	ONT-R	Mario Felix	RNO	Eddie Batton	KOA	Mauloa Weissman
HOU-R	Austin Garza	PHX-O	Steve Prouty	SFO-O	Yip Yu	LIH	Ray Jocius
HOU-P	Derrick Henry	PHX-R	Mark Waddle	SFO-R	Vern DeShong	OAK-O	Anthony Germono
HRL	RD Palmer	PHX-P	John Hull	SJC-O	Vicky Ongolea	OAK-R	Eric Swygert
IAH	Dodd Stringer	SAN-O	Mark Dexter	SJC-R/P	Jen Davis	OAK-P	Tony Alexander
LIT	Mark Miller	SAN-R	Ricky Hobson	SMF-O	Jose Landeros	OGG	Matt Mason
MSY-O	Brian Purvis	SAN-P	JT Aspinall	SMF-R/P	De Mon Murphy	PDX-O	Aaron Cousins
MSY-R	Travis Sparacello	SNA-O	Miguel Rodriguez			PDX-R	Dave Hurt
SAT-O	Margaret Sadler	SNA-R	Jesse Perez			SEA-O/P	Steve Sachava
SAT-R	Carey Olfers	TUS	James Malbon			SEA-R	Shawn Ufer
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last updated 02/28/2023

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Dan Hilton (#89703/R) MOB: 724-732-2735
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DISTRICT 4

last updated 04/17/2023

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DISTRICT 5

last updated 04/18/2023

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Dana Hopkins (#76824/R) MOB: 512-844-4793
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Zen Hudson (#91972/R) MOB: 773-603-2672
Wendell Manning (#105828/R) MOB: 301-377-6739
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DISTRICT 6

last updated 04/10/2023

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DISTRICT 7

last updated 4/28/2023

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RES: 208-841-9279 OPS: 208-388-1963

Ryan McNamara (#85895/DEN/Ops)
MOB: 585-905-9165 OPS: 303-214-2416

Ashley Rudishauser (#71409/PDX/Ops)
MOB: 503-888-7883 OPS: 503-284-8045

Hunter Schanfish (#81148/DEN/Ramp)
MOB: 903-733-6287 OPS: 303-214-2416

Kevin Schmersal (#95104/DEN/Prov)
RES: 303-515-1503 OPS: 702-261-3347

Greg Sears (#62387/OAK/Ramp)
MOB: 303-875-0344 OFC: 510-563-1332

Frank Pelz (#94323/DEN/Ramp)
MOB: 303-910-6862 OPS: 303-214-2416

Eric Swygert (#104205/OAK/Ramp)
MOB: 510-229-8342 OFC: 510-563-1332

Shawn Ufer (#70972/SEA/Ramp)
MOB: 206-931-0193 RMP: 206-439-4242

Ground Operations Labor Relations

as of 02/15/2023

Labor Relations Support Staff

Donna Estrada, Admin Cord 214-792-5175
 Jacob Rasmussen, Analyst 214-792-5155
 Carla Gaynor, Analyst 214-792-1929

Labor Relations Fax: 214-932-1317 / Grievance Line Fax 214-932-0150 / grievancefaxline@wnco.com

Daily Ops Labor Administration

Michelle Jordan - Managing Director

Office 214-792-4639 Cell 817-881-5517

Bob Watkins x214-792-3662 c214-558-9003		Jennifer Traylor x214-792-3811 c972-273-0191				Trudy Christensen x214-792-3890 c214-735-8605			
Brandalynn Jordan x214-792-2428 c510-384-0696	John Alvarez x214-792-1397 c210-573-0375	Vance Foster x214-792-4711 c817-988-2818	Brian Pierron x214-792-1703 c313-720-2924	Seka Edwards x214-792-2803 c310-505-3313	Stephen Rapazzo x214-792-5149 c617-828-6598	Michelle Hopkins x214-792-7662 c253-961-2430	Phil Stachowski x214-792-1803 c716-308-1973	Rob Williams x214-792-1893 c504-442-5992	Richard Cooper x214-792-1358 c830-456-3410
Susan	Debbie	Sanna	Sanna	Susan	Debbie	Debbie	Susan	Sanna	
STL (P) MDW (P)	BNA (P) CHS	MCO (P) RSW	HOU (P) ATL (P)	DAL (P) AUS	LAS (P) LAX (P)	PHX (P) SAN (P)	BWI (P) ALB	OAK (P) SMF (P)	DEN (P) EZN (P)
BSM (V) PVD	CLE GSP	FLL (P) SRQ	IAH SAV (P)	AMA OMA	TUS BHM	BUR GEG	DCA BUF	SJC (P) SBA (P)	CCS ELP
ICT (P) ROC (P)	BOS MSY	JAX TPA (P)	SAT SDF	LBB CRP	ECP FAT (P)	PSP (P) RNO	IAD ISP	BLI (P) LIH	HON (V) BOI
ORD SYR (P)	BDL CLT (P)	MIA PWM (V)	MYR CMH	TUL OKC	PNS (P) MKE	SNA LGB	PHL CVG	HNL (P) OGG (P)	MTJ (V) HRL
IND UT	GRR (P) MHT	PBJ RDU	ORF DTW	ABQ SLC	VPS SFO	EJG (V) ONT	LGA PIT	ITD PDX	MCI (P) MSP
JAN MAF	CS&S Org Unit	CS&S Org Unit	RIC (P)			SEA	SJU (P)	KOA	MEM
	Matt Plowman	Jason Martinez							
	Cyndi Adams	Lori Davis							
	Dennis Keen								

Labor Specialists
Susan Montgomery x214-792-3806
Debbie Tarkington x214-792-5088
Sanna Kissee x214-792-4473

Ground Ops Directors					
WEST		CENTRAL		EAST	
Jeremy King		Bill Showalter		Steve Stone	
LAS	Randy Shaw	DEN	Adam Westermajer	BWI	Craig Vaughn
OAK	Steve Bernhardt	MDW	Rhonda Avila	MCO	Tom Starr
SAN	Joyce Shaw	DAL	Pro Mahabir	ATL	Monique Richard
PHX	Dave Yarbrough	HOU	Jay McVay	NE	Brian Fairbanks
		STL	Jackie Stevens	BNA	Tennina McAnany

CS&S/SOS Director
Danielle Reidder
Dennis Keen
Lori Davis
Matt Plowman
Cyndi Adams
Jason Martinez

NTL/SJU/VENDOR
Sergio Hurtado
Robert Robles
Aaron Varnell
Eleanor Pimentel

International			
AUA	BZE	CUN	CZM
GCM	HAV	LIR	MBJ
NAS	PLS	PUJ	PVR
SJD	SJO		

Legend
(C) = CSA Only
(P) = Provo
(V)=Vendor Only/CCSL

Daily Ops Labor Administration Fax: 214-932-1317
DailyOpsLaborAdministration-DG@wnco.com

Grievance Fax Line: 214-932-0150
GrievanceFaxLine@wnco.com

Effective 2/15/2023

IMPORTANT SWA NUMBERS

Last Updated: 01/04/2022

MAIL ROOM	214-792-4417
EMAIL ISSUES (VINCE)	214-792-7199
PAYROLL	855-245-9981
TRAINING	214-560-3637 (GROUND OPS)
	214-560-3590 (PROVISIONING)
CREDIT UNION	800-FLASH24
CATASTROPHIC ASSISTANCE	214-792-7763
PASS BUREAU	800-622-5865
THE FREEDOM SHOP	877-792-6700
CLEAR SKIES	800-742-8911 (PPO / EPO)
	800-327-7041 (PLAN C / REGULAR PLAN)
WORKERS COMP HOTLINE	214-792-6417
HEALTH BENEFITS	800-551-1211
MEDICAL CLAIMS / INQUIRIES	877-246-0857 (PPO / EPO)
	800-521-2227 (PLAN C / REGULAR PLAN)
DENTAL CLAIMS / INQUIRIES	866-204-5502
PRESCRIPTION CLAIMS / INQUIRIES	800-451-3101
VISION CLAIMS / INQUIRIES	800-638-3120
LONG TERM DISABILITY (CIGNA)	888-873-2127
LIFE INSURANCE (METLIFE)	888-275-0865
LONG TERM CARE	888-526-8495
RETIREMENT / PROFIT SHARING / 401(k)	866-588-2728
HARASSMENT CLAIMS	214-792-4217
NONREV HELP DESK	877-551-1211

OTHER IMPORTANT NUMBERS

CHUBB INSURANCE	800-768-6219
(Fidelity Insurance - Agent)	
FAX	214-358-6010
DOUBLETREE FRONT DESK	214-357-8500